THALES

The Challenges of Trusted Access in a Cloud-First World

2020 Thales Access Management Index – Europe & Middle East Edition

Results from the 2020 Thales Access Management Index, a survey of 400 executives in 7 countries with responsibility for, or influence over, IT and data security. Survey, reporting and analysis conducted by Vanson Bourne, commissioned by Thales.

Give Passwords a Pass
as Concerns about Cyber-attackers Targeting Unprotected Infrastructure and Cloud Apps Rise

57%
55%
43%

believe unprotected infrastructure (e.g. new IoT devices) present the biggest targets for cyber-attacks, ahead of cloud apps (**55%**) and web portals (**43%**)

48%
29%

of IT leaders find it easier to sell the need for security to their boards compared to last year (**29%**)

29%
67%

Name
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rate username and password as an effective means of protecting their IT infrastructure, with **67%** planning to expand their use of it in the future

Zero Trust - Balancing Security and Convenience

67%

say their security teams feel under pressure to provide convenient access to users, but still maintain security

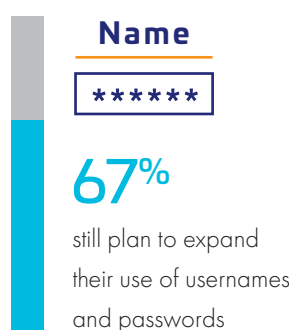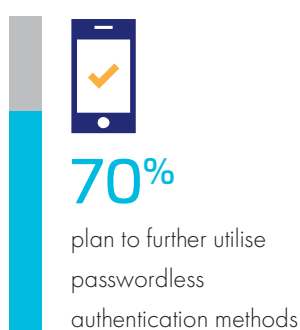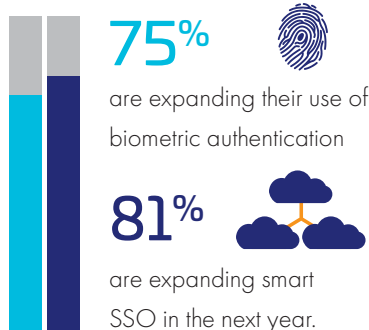## Access Management is Essential for Cloud Transformation

96%

believe strong authentication and access management solutions can facilitate secure cloud adoption.

76%

revealed employee authentication needs to be able to support secure access to a broad range of services including virtual private networks and cloud applications.

Two Steps Forward, One Step Back

75%

are expanding their use of biometric authentication

81%

are expanding smart SSO in the next year.

70%

plan to further utilise passwordless authentication methods

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67%

still plan to expand their use of usernames and passwords

Decisive technology
for decisive moments